



KVALIKON

VEZETÉSI TANÁCSADÓ ÉS
RENDSZERFEJLESZTŐ KFT.



1125 BUDAPEST, ISTENHEGYI ÚT 63/B.

» MIR (ISO 9001) auditor training

2 DAYS TRAINING

The goal of the training:

Participants will learn about the requirements, principles and options for operating a management system according to ISO 9001:2015. In addition, they will gain knowledge of the requirements of ISO 19011:2018 regarding audits.

Competences to be acquired during the training:

Participants who have completed the training will be familiar with the requirements of the standards, the changes from previous editions and the audit methodology based on the requirements of ISO 19011.

QUALITY MANAGEMENT SYSTEM ACCORDING TO ISO 9001:2015

- The concept, interpretation and meaning of quality
- Definition of quality management system, focus of the definition
- Aim, structure and main features of ISO 9001:2015
- Changes to ISO 9001:2015, additional requirements compared to ISO 9001:2008
- The role of ISO 9000:2015 in the establishment and operation of quality management systems
- Task solutions to deepen the knowledge of the standard
- Interfaces in the integrated management system

THE ROLE OF INTERNAL AUDIT IN THE LIFE OF AN ORGANISATION

- Introduction to ISO 19011
- Audit in general: the ideal auditor, auditing techniques, process auditing
- Preparing for the audit, preparing for the audit, drawing up a list of questions, carrying out the internal audit
- Preparation of the audit report
- Typical discrepancies, monitoring corrective actions
- Culture of behaviour, communication, motivation, conflict management
- Case studies

Exam