



KVALIKON

VEZETÉSI TANÁCSADÓ ÉS
RENDSZERFEJLESZTŐ KFT.



1125 BUDAPEST, ISTENHEGYI ÚT 63/B.

PROBLEM SOLVING TRAINING

2 DAYS TRAINING

Goal of the training:

Preparation for fast and efficient solution for the problems occurring in business processes and in the workplace, and to prevent the re-emergence of problems. Introduction of structured methodologies for the arising problems in order to develop problem-solving skills.

Recommended for:

Kaizen managers, Lean managers, Economic directors, Quality managers, Technical managers, Process managers, Production managers, Foremen, Process engineers

Date of the training:

Application date:

Place of the training:

1. day

KAIZEN – Problem solving

- Problem solving in 7 steps, Kaizen steps

Problem analysis tools

- Defining problem (Tregoe)
- Identify KAIZEN possibilities
 - o PQCDSM check list
 - o 4M method
 - o 5W 1H method
 - o 3 MU method
- 5 WHY method

Task: KAIZEN practice

Further analysis tools:

- Flow charts, Value Stream Mapping
- Performance measurement, Benchmarking
- 5W 1H method
- Spaghetti chart, cycle time chart
- Standard work combination sheet

7 MUDA – Loss reduction

2. day

Problem solving

- Tools of problem solving
- 7 QC tools
- Before KAIZEN, after KAIZEN
- KAIZEN diary, action plan

Problem solving in team

- Brain storming, Affinity diagram
- Check list in 7 steps

Loss reduction

- Cycle time balancing
- TPM, SMED
- Material flow optimization

0 defect conception

- FMEA, 'good at first' quality
- JIDOKA, POKA-YOKE

Story Board

Exam

- Written exam